

May 17, 2024 3:33 AM
From: «mohini hersom» <mohini.hersom@yandex.com>
To: «md sufian» <mdabusufian@yahoo.com>

It is beyond my ability to arrange anything, which means if I ask a bank, they will do what I ask. The banks are inflexible, . do not show any respect for me having to keep to a lawyers deadline.

This morning, the BOI Bank of Ireland guy said on the phone that my e-statements for the last 6 months would be in my online phone app tomorrow (Friday) morning. Later in the afternoon, I double checked with BOi. The guy said the morning guy had given me wrong info, and I had to apply for my e-statements inside the mobile app. I did partly, but the app froze. I will visit BOI in the morning

So I cannot guarantee completion by 21st, and have had similar problems in the past.

UKVI will throw my application out if I do not complete the application without mistakes, on or before biometrics/ May 22nd. UKVI will refund if cancelled until biometrics.

TLS Contact does not offer a phone number, and do not answer emailed queries easily. I need to there at the right time with my letter of appointment or might not let me into the building.

Rescheduling appointments is free and can be done any number of times. If they wont refund the premium fee, you may book another premium appointment at a later date

Alex is leaving the UK on Saturday for two weeks. He will try to complete his documents submissions on Friday
Respectfully
Mohini

17.05.2024, 00:09, "md sufian" <mdabusufian@yahoo.com>:

Dear Mohini
Would you be able to arrange your bank statement by 21/052024 since your appointment is on 22/05/2024, therefore we can wait and upload the docs the day before the appointment. Please let us know ASAP.

Kind regards
Abu
Sent from my iPhone